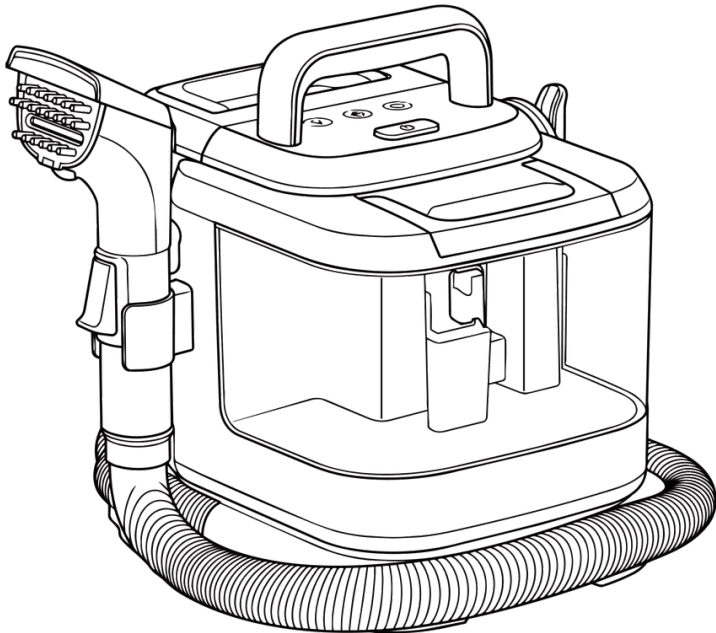


Corvan® STEAM SPOT CLEANER

S9



USER MANUAL

EN

Please read this manual carefully before using this product. We hope you enjoy using this product as much as we enjoyed developing it and using it daily.

TABLE OF CONTENTS

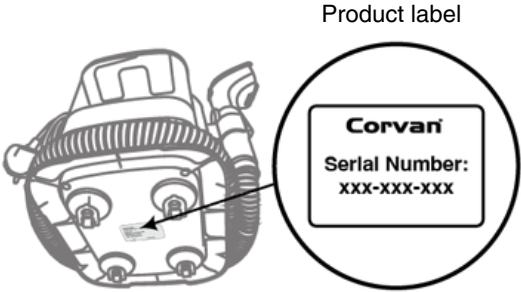
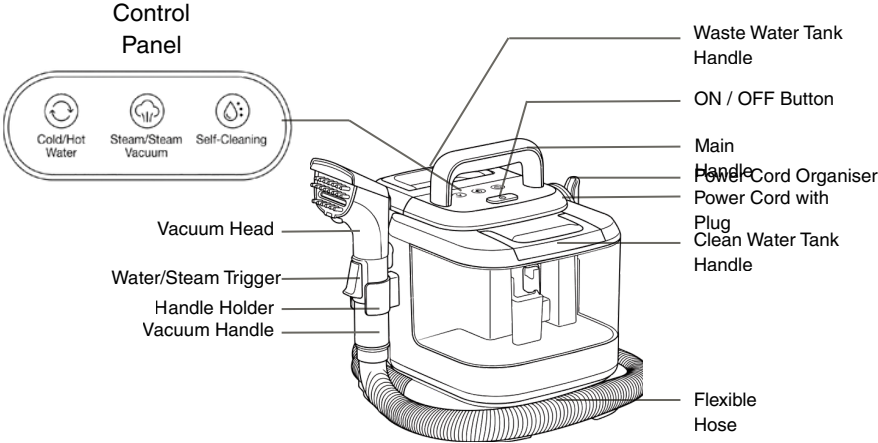
TABLE OF CONTENTS	2
IMPORTANT SAFETY INSTRUCTIONS	3
PRODUCT PARTS	4
PREPARING TO USE	6
USING	8
CLEANING AND MAINTENANCE	11
STORAGE	13
TECHNICAL SPECIFICATIONS	14
TROUBLESHOOTING	15
WARRANTY POLICY	17

IMPORTANT SAFETY INSTRUCTION

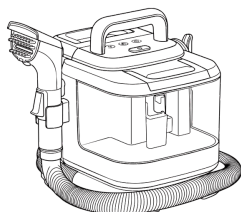
Before using the appliance, please read all safety instructions carefully.

1. This appliance is designed for domestic use only and must be operated according to this user manual.
2. Do not leave the appliance unattended when plugged in. Unplug the appliance when not in use and before cleaning, maintaining, or servicing it.
3. Children under the age of 14 should not use this appliance. This appliance is not for individuals with reduced physical, sensory, or mental capabilities unless under proper supervision.
4. Do not use the appliance for purposes other than those described in this manual. Use only accessories, spare parts, and cleaning products recommended by the manufacturer.
5. Keep hair, loose clothing, fingers, and all body parts away from openings, moving parts, and suction inlets during operation.
6. If the power cord or plug is damaged, do not use the appliance. Repairs and replacements must be carried out by the manufacturer, authorized service center, or qualified technician.
7. Never pull, or lift the appliance using the flexible hose or the power cord.
8. To unplug, grasp the plug, not the power cord. Never handle the plug or appliance with wet hands.
9. Always connect the appliance to a properly grounded electrical outlet. Do not modify the grounding plug.
10. Do not use the appliance near flammable or combustible liquids, burning objects, explosive dust, toxic vapors, or enclosed spaces containing oil-based paint or paint thinner vapors.
11. Do not pick up burning or smoking objects such as cigarettes, matches, or hot ashes, and do not pick up sharp objects such as glass, nails, screws, or coins.
12. Do not expose the appliance to rain or immerse it in water. Do not allow liquids to enter electrical components of the appliance.
13. Use only the cleaning liquids and quantities specified in this user manual.
14. Liquids, steam, or hot water must not be directed toward people, animals, or electrical components. Do not touch the steam nozzle or adjacent hot surfaces during operation.
15. Do not use the appliance on leather, wax-finished furniture or floors, velvet, synthetic fabrics, or other steam-sensitive materials.
16. Take extra care when using hot water or steam functions to avoid scalding or burns.
17. Ensure the switch is in the "OFF" position before carrying or moving the appliance to prevent accidental start-up.
18. Keep the appliance on a stable and level surface during use. Be cautious as the floor may become slippery during cleaning.
19. Do not use the appliance if it is damaged, malfunctioning, or dropped. Return the appliance to an authorized service center for inspection or repair.
20. When not in use, store the appliance indoors in a cool and dry place. Keep out of children's reach.

PRODUCT PARTS



What's in the package



Main Unit



Cleaning Handle Holder

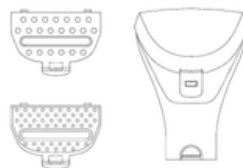


Self-Cleaning Tool

Water/Steam + Vacuum Tools (Spot Cleaning on Fabric)

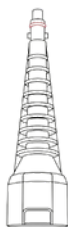


Scraper Head



Vacuum Head with Nylon
Bristle Brush and
Rubber Brush (Swappable)

Steam Cleaning Tools (Hard Surface Cleaning)



Steam Nozzle



Flat Brush



Large Round Brush



Flat Scraper



Angled Nozzle



Small Round
Brass Brush



Glass Cleaner

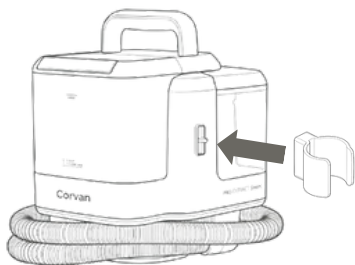


Cloth for Glass Cleaner

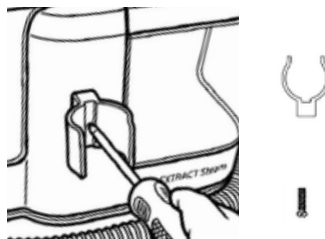
PREPARING TO USE

Preparing the machine

1. Place the machine on a level and flat surface.
2. Insert the cleaning handle holder onto the side of the main unit as shown (Fig. 1). Use a screw driver to tighten the handle holder with the included screw(Fig.2). **DO NOT** over tighten the screw.



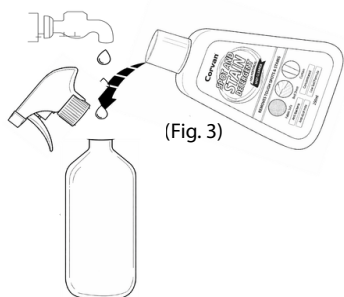
(Fig. 1)



(Fig. 2)

Preparing Cleaning Solution

1. Add Corvan Spot & Stain Detergent into a sprayer following the instruction on the label, recommended for 1 part detergent to 10 parts water (up to 30 parts water). (Fig.3)



(Fig. 3)

PREPARING TO USE

Fill Up The Clean Water Tank

1. Grab the water tank handle and lift vertically to remove the clean water tank (Fig.4)
2. Grip and lift to open the filler cap (Fig.5)
3. Fill tank with warm or room temperature tap water (Fig.6). Place back the filler cap and return the clean water tank to the main unit. .

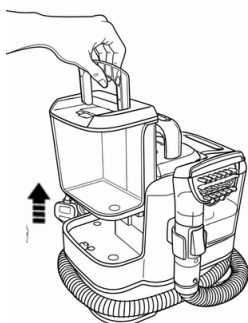


Fig. 4

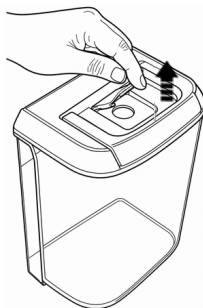


Fig. 5

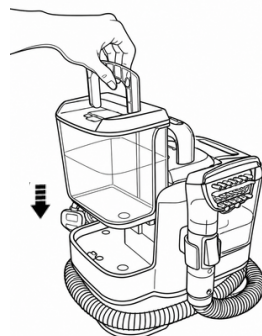


Fig. 6



Fig. 7

IMPORTANT:

1. **DO NOT** add any detergent into the clean water tank of S9 (Fig.7). This will cause the water heater to malfunction.
2. Corvan Spot & Stain Detergent's low-suds, skin-friendly and environmentally friendly properties are specially formulated for fabric cleaning.

To start using your Corvan Spot Cleaner, place the machine on a flat surface and plug it into a power socket.

1. Press the "ON/OFF button" to power up the machine (Fig.8). The machine stay in stand by mode with all indicating lights blinking. Press the "ON/OFF button" the second time to switch off the machine.

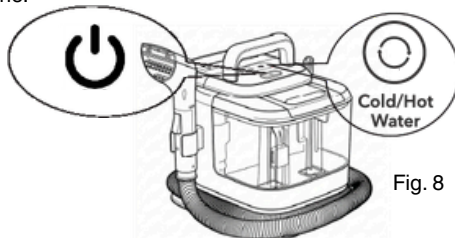


Fig. 8

2. To select the cleaning mode (Fig.8):

"Cold/Hot Water" button:

- Touch once to activate the vacuum without water heating function.
- Touch again to change it into vacuuming with water heated up to 60°C.
- Touch the third time to return the machine to stand by mode.

"Steam/Steam Vacuum" button:

- Touch once to pre-heat about 20 seconds for steam cleaning without vacuuming.
- Touch again to change it into steaming (pre-heat 20 seconds)with vacuuming.
- Touch the third time to return the machine to stand by mode.

"Self-cleaning" button:

- Touch once to self-clean the flexible hose. One cleaning cycle is 30 seconds.

3. Push the selected tool into the vacuum handle until it clicks into place (Fig.9). To remove, press the release button and pull to separate the tool from the vacuum handle (Fig.10).

4. On lightly soiled surfaces, pull and hold trigger while applying light downward pressure on the cleaning tool and pull it towards you (Fig.11). Stop spraying water/steam and vacuum when no more colored water can be seen through the cleaning tool cover. Continue vacuuming(extraction) until no more water can be seen through the cleaning tool cover.

5. Steam would require continuous spraying for about a minute to stabilise. Beware of hot steam and hot water when using.



Fig. 9

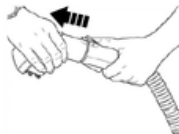


Fig. 10

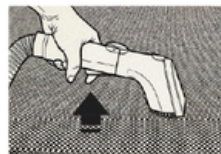


Fig. 11

6. For fresh stain or medium-level soiled surfaces, spray cleaning solution approximately 1 to 4 inches (3-10 cm) above the soiled surface (Fig.12). Gently scrub the damp stain, let sit for a few minutes (Fig.13). Then pull the trigger to rinse while pulling the cleaning tool slowly over the soiled area (Fig.14) to vacuum up water and dirt simultaneously. Repeat until no more colored water is visible through the cleaning tool cover. Stop rinsing and vacuum until no more water is seen on the tool cover. Work in small sections until the entire stained area is cleaned.
7. For a less tiring extraction, place one hand on the nozzle, apply slight downward pressure while the other hand holds the handle and pull (Fig.15).
8. For the best cleaning effect on various type of stains with different composition, you can try proven cleaning method shared by cleaning professional. They usually require some form of procedures, cleaning agent(detergent) and water to flush out the stain, or heat to dissolve fat particles. S9 provides the ingredient of water and heat(steam and hot water) as well as vacuum extraction.



Fig. 12



Fig. 13

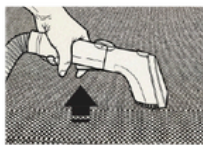


Fig. 14



Fig. 15

IMPORTANT:

1. To clean upholstery, check manufacturer's tag before cleaning. Do not use the spot cleaner if the tag is showing "Dry Clean Only" or "Do Not Wash" icons.
2. Do not use on velvet or silk. If manufacturer's tag is missing or not coded, check with your furniture dealer.
3. Check for colored fastness in an inconspicuous place. If possible, check upholstery stuffing. Colored stuffing may bleed through fabric.
4. This steam spot cleaner is designed to clean fabric, area rug and carpet, of stain and dirt. The steam cleaning setup(no vacuuming) is designed to clean hard surfaces.
5. Use Corvan Spot and Stain Detergent for the best cleaning result.

WARNING!

1. DO NOT use high-suds detergent or harsh chemicals that may attack plastic materials or fabric. The high amount of foam may overflow and cause premature failure of the machine.
2. The main body of the spot cleaner is designed to withstand water splashes (water-resistant) and it is NOT waterproof. Hence, DO NOT wash or submerge the spot cleaner in any liquid.

Steam Cleaning Hard Surfaces

1. Push the steam nozzle to “click” with the vacuum handle(Fig.16).
2. Align selected steam tool, insert and turn clockwise to lock into position(Fig.17). Take note that the locking pins on the nozzle are of different sizes, for the steam tool to be fixed in a specific position.



Fig. 16



Fig. 17

3. Touch the “Steam/Steam Vacuum” button once(Fig.18). The “Steam” indicator will blink for about 20 seconds. Heater is ready when the indicator stays lighted constantly.
4. DO NOT use steam+vacuum mode to perform steam cleaning other than when using vacuum heads.
5. Press and hold the trigger to flush out water in the tube(Fig.19). Start using when the steam is discharged. As S9 is using high performance stainless steel instant heater, it will take a few seconds for a more steady flow of steam.



Fig. 18

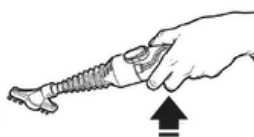


Fig. 19

CLEANING TIPS

1. Use cool or hot water to remove most types of stains and if necessary, follow with steam to sanitise.
2. Use steam to dissolve greasy, oil base stains like chocolate, wax, makeup. DO NOT use steam to clean protein based stains like dairy product, raw egg, blood, etc.
3. For more detail cleaning tips, please refer to separate document **“Pro Cleaning Tips Master Matrix”** published on www.corvan.com.my.
4. Due to high suction power of the machine, it is normal that small amount of waste water may be expelled through the air outlet near the bottom of the machine, especially when the waste water level is high or the machine is tilted or moved when operating.

Cleaning the waste water tank

1. The waste water tank full indicator will trigger an alarm and shut down the machine when the tank is full.
2. Remove the dirty water tank (Fig.20) and carry it to a sink, toilet or outside (where you will dispose of the dirty water).
3. Flip the handle to the other side to unlock the tank lid. Lift to remove the lid (Fig.21).
4. Pour out the dirty water (Fig.22) and rinse to remove any debris. Wash with mild detergent or hand soap if necessary.
5. Place the waste water tank back to the main unit.

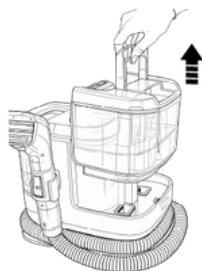


Fig. 20

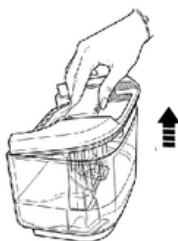


Fig. 21



Fig. 22

CLEANING & MAINTENANCE

Clean the cleaning tool

1. Pull the locking clip gently to remove the vacuum head tool cover (Fig.23). Press the release button on the handle and pull the tool to remove it from the handle.
2. Wash them with mild soap and water or wipe with a piece of soft cloth.
3. DO NOT use abrasive material or harsh chemical to clean any part of the steam spot cleaner.

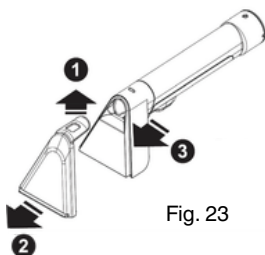


Fig. 23



Fig. 24

Clean the hose

1. Attach the self-cleaning tool to the vacuum handle and turn on the machine (Fig.25). Touch the “Self-Clean” button to start self-cleaning (Fig.26). One self-cleaning cycle will take 30 seconds. Ensure enough clean water (about $\frac{1}{4}$ of a tank) is in the clean water tank.
2. Alternatively, you can flush the hose by vacuuming up clean water by placing the cleaning tool handle in a cup/bowl of clean water.

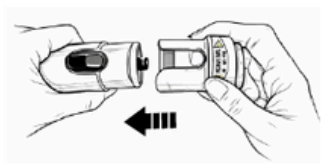


Fig. 25



Fig. 26

Storage

1. Coil the flexible hose around the lower body and secure the cleaning tool with the handle holder at the main body (Fig. 27).
2. Coil the power cord around the power cord organizer (Fig. 28).
3. Keep the spot cleaner in a cool dry place away from direct sunlight.

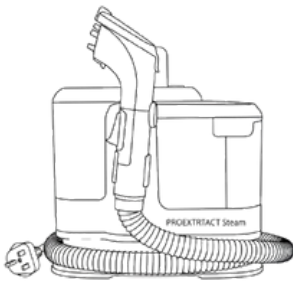


Fig. 27



Fig. 28

IMPORTANT:

1. Empty and clean (rinse) both water tank before storing
2. Some residual water may remain in the clean water tank even after emptying and tilting. This is normal and will not affect the machine's performance.

WARNING!

1. Turn off the power and disconnect the plug from the electrical outlet before performing maintenance.
2. DO NOT soak any parts in water.
3. DO NOT wash any part of the vacuum except the water tanks and cleaning tool.
4. DO NOT wash or submerge the steam spot cleaner in any liquid. The main body of the steam spot cleaner is designed to withstand water splashes but it is NOT waterproof.

TECHNICAL SPECIFICATIONS

Power Input	:	220V - 240V AC
Power Rating	:	1200W(heater)+600W(motor)
Steam Flow Rate	:	32g/min $\pm$ 10% (steam mode) 60g/min $\pm$ 10% (steam+ vacuum mode)
Water Resistance Rating	:	IPX4
Flexible Hose Length	:	1.44 m
Power Cable length	:	4.88 m
Clean Water Tank Volume	:	2000 ml
Dirty Water Tank Volume	:	1000 ml
Water flow rate	:	400ml/min $\pm$ 10%
Product Dimension	:	305(W) x 330(L) x 330(H) mm
Net Weight(main body)	:	4.38 kg

No.	Symptoms	Possible Causes	Solutions
1	No / Reduced Water Spraying	• Fresh water tank lacks water • Water tank is not installed properly • Nozzle is clogged	• Fill the fresh water tank • Ensure the water tank is correctly installed • Clean the nozzle with the cleaning needle provided.
2	Weak or no suction	• Wastewater tank is full • Filter at the bottom of the wastewater tank is clogged • Wastewater tank is not installed properly • Wastewater tank cover is not installed properly • Brush head or hose is clogged	• Empty the wastewater tank • Clean the filter at the air inlet. • Ensure the wastewater tank is correctly installed and fully seated in its position • Ensure the wastewater tank cover is properly aligned and securely locked • Remove any blockage from the brush head or hose
3	Water leakage	• Water or foam in the wastewater tank exceeds the "MAX" line. • Residual water remains in the pipe / brush head after shutdown	• Empty the wastewater tank and ensure the level remains below the "MAX" line. • After stopping suction, run the machine for a few seconds to allow residual water drain into the wastewater tank.

4	No steam spray / small steam volume	• Fresh water tank lacks water • Pre-heating not yet complete • The brush head sprays water instead of steam	• Fill the clean water tank • Wait approximately 20 seconds until the steam indicator light turns on • This is normal. Press and hold the steam spray button for 5-10 seconds until steam is discharged
5	Steam production indicator light does not turn on after 2 minutes	• Thermal protector activated	• Contact the after-sales service centre for assistance

NOTE:

1. If symptom persists, please contact service our centre at 603-77288166 or email crm@corvan.com.my for further assistance.
2. For product servicing, repair and warranty claim, DO NOT return the spot cleaner to the retailer as they do not provide after sales service.

WARRANTY POLICY

Corvan Asia Sdn Bhd (Corvan) warrants to the original purchaser (“you” or “your”) that your Corvan Spot Cleaner (“Product”) shall be free from manufacturing defects in material and workmanship for 1 year on the other parts of the machine and 5 years on the main motor from the date of original purchase.

Remedies

To the maximum extent permitted by applicable law, Corvan’s entire liability and your exclusive remedy for any breach of warranty during the applicable warranty period shall be, at Corvan’s option, to repair or replace the Product, provided that the Product is returned to the place that Corvan directed with a copy of the sales receipt or dated itemized receipt. Shipping, handling charges and bank credit card commission may apply. Corvan may, at its option, use new or refurbished or used parts in good working condition to repair or replace any Products. Any replacement Product will be warranted for the remainder of the original warranty period.

How to Obtain Warranty Support

Before submitting a warranty claim, we recommend you to contact Corvan’s technical support at 603-77288166 or email crm@corvan.com.my for technical assistance.

Exclusions

This warranty does not cover consumables including filters and brushes. Problems or damages resulting from (1) accident, abuse, misapplication, or any unauthorized repair, modification or disassembly of the Product; (2) improper operation or maintenance, usage not in accordance with Products instructions or connection to improper voltage supply; (3) negligent use or care, neglect or careless operation of the Product; (4) use of consumables, parts and accessories other than those produced or recommended by Corvan are not covered under this warranty. In addition, to the maximum extent permitted by applicable law, this warranty does not cover Product (1) used and claimed outside the country of purchase; (2) not purchased from an authorized dealer (online or offline) of Corvan; (3) repaired or altered by parties other than Corvan, or its authorized agents; (4) whose serial numbers have been altered or removed; or (5) damaged from external sources such as transit, weather, electrical outages or POWER SURGE.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE WARRANTIES SET OUT ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES OR TERMS AND CONDITIONS, AND WARRANTIES WHETHER EXPRESS, IMPLIED OR STATUTORY INCLUDING, WITHOUT LIMITATION, ANY WARRANTIES OR TERMS AND CONDITIONS OF MERCHANTABILITY, SATISFACTORY QUALITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT ARE EXPRESSLY DISCLAIMED BY CORVAN AND ITS SUPPLIERS. NO OTHER WARRANTIES OR GUARANTEES, WHETHER EXPRESS OR IMPLIED, GIVEN BY ANY PERSON, FIRM OR CORPORATION WITH RESPECT TO THIS PRODUCT SHALL BE BINDING ON CORVAN.

Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, CORVAN SHALL NOT BE LIABLE FOR LOSS, WHETHER DIRECT OR INDIRECT, OF REVENUE OR PROFITS, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS OR OTHER FINANCIAL LOSS, OR ANY OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THIS PRODUCT, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, AND EVEN IF CORVAN HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, CORVAN'S ENTIRE LIABILITY SHALL BE LIMITED, AT CORVAN'S OPTION, TO REPLACEMENT OR REPAIR OF THE PRODUCT OR REFUND OF THE PURCHASE PRICE PAID.

THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THIS PRODUCT AND IS NONTRANSFERABLE.

No Other Warranties

No Corvan dealer, agent, or employee is authorized to make any modification, extension, or addition to this warranty.

Governing Law

This Limited Warranty shall be governed by the laws of Malaysia.

July 30, 2024.

Corvan®

Corvan Service Centre
T01 & T02, 3rd Floor, Atria Shopping Gallery,
Jalan SS22/23, Damansara Jaya, 47400
Petaling Jaya, Selangor, Malaysia.
Tel: 603-7728 8166
Email: crm@corvan.com.my
Website: www.corvan.com.my